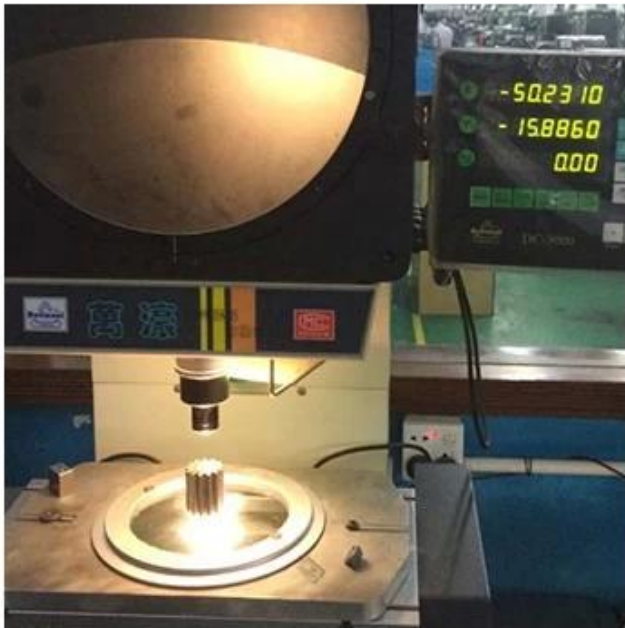


[illegible]

# Quality control system



## Customer's Feedback

### 01 OPTION

Dear Jessie,

I am recommending you to many of my colleagues, as I am having a very positive experience working with you on my project. The new parts have arrived, all looks fine. I really appreciate your professionalism.

Thanks, Asaf Rozen, Weizmann institute



### 02 OPTION

Dear Ivy!!

Thank you so much for your warm words!

But, the pleasure was all ours!!!

We are so glad that we had the opportunity to meet you-you are an amazing person who enlightens your surroundings.

We are so very lucky!

Ivy, you are one of a kind, smart, warm, good hearted and makes everyone who meets you fall in love...

We are fell for you, me and Gil, Ben and Liam, Liv who kept her smile whenever she saw you and... Even Shokop.

You are now our family and always welcome in our home and heart!

And we will see you in China-Promise!!

And of course our door is always open for you and your family.

See you soon.



### 03 OPTION

Dear Jack,

Thanks for your news and detailed information.

Your really did a good job!

I will place the order with one of our forwarders today and inform you afterwards.

Thanks.

Nicole Holtschke.



### 04 OPTION

Dear Ivy,

I am very glad to know you as well.

I am really very content with Naky and XY-GLOBAL. You are communicative, fast and helpful!

Thanks for it!

Reka



### 05 OPTION

Hi Dear Ivy,

How are you doing? I am fine, it is hot summer time here, a few people on vacation now, so a bit crazy time.

Yes, you are right, over one year of cooperation passed... This one year of cooperation was kind of tough, but very important for both sides, I think. We learned a lot from this one year of our work, and this will help us more understand each other needs and potentialities.

Over all, I don't see there any major problem regarding to your team support. I can say that Naky is very reliable and responsible person in her communication with us.

Regarding to your production quality, those few issues which occurred, gave to you better understanding of our needs.

I am sure, that with next more experiences we will even better understand each other, we will both improve our work and we will have deep long-term cooperation.

Best regards

