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|---------------------|--|
| PROCESS             |  |
| 1. Raw material     |  |
| 2. Production       |  |
| 3. Quality control  |  |
| 4. Packaging        |  |
| 5. Distribution     |  |
| 6. Customer service |  |
| 7. Feedback         |  |
| 8. Improvement      |  |
| 9. Innovation       |  |
| 10. Sustainability  |  |
| 11. Compliance      |  |
| 12. Safety          |  |



#### COMMUNICATION



#### PACKING

